

SHARING OUR 'ULU

Resources for Children Age 0-5 Years and Their Families

Hawaii State Departments of Health (DOH), Human Services (DHS), and Education (DOE),
and Executive Office on Early Learning (EOEL)

<http://health.hawaii.gov/cshcn/ulu>



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HOUSING/ SHELTER

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Program Name	Dept.	Description	Eligibility	Cost to Families	Phone	Website
CHILD CARE/EDUCATION 						
EARLY CHILDHOOD DEVELOPMENT						
EARLY CHILDHOOD DEVELOPMENT	Child care subsidy: Child Care Connection Hawaii	DHS	Helps low-income families to sustain their employment, educational efforts and job training by paying a subsidy for their children who are in the care of DHS-approved child care providers. Families must meet income <i>and</i> activity requirements to qualify for this subsidy program (except when child care is required for protective purposes).	Child: Under 13 years, or between 13 to 18 years if the child cannot do self-care and resides with their parent(s) or caretakers. Parents or Caretakers must be employed, attending school, or participating in a job-training program. Income limits by family size.	Subsidies vary based on family income, family size, type and cost of child care, and hours of caretaker's work activity. Subsidy may not cover the full cost, so families may need to pay part of cost.	Oahu-Honolulu (808) 566-2600 Oahu-Waipahu (808) 356-5575 Hilo (808) 961-6807 Kona (808) 334-6101 Kauai (808) 245-2193 Maui (808) 249-2461 http://humanservices.hawaii.gov/besd/child-care-program/ccch-subsidies/
	Child care subsidy: Preschool Open Doors (POD)	DHS	Provides subsidies to eligible families sending their children to a licensed preschool during the school year prior to kindergarten entry. Subsidy is used to assist with payments to DHS licensed group child care homes or centers (i.e., preschools). The program has a time-limited application period each year.	Priority is given to children for the POD school year prior to kindergarten entry with priority for under-served or at-risk children. Income limits by family size.	Subsidies vary based on family income, family size, type and cost of child care. Subsidy may not cover the full cost, so families may need to pay part of cost.	(808) 791-2130 Neighbor Islands (toll-free): 1-800-746-5620 http://humanservices.hawaii.gov/besd/child-care-program/ccch-subsidies/
	Early Intervention Section	DOH	Provides statewide services to support the development of infants and toddlers from birth to age 3 years in areas such as talking, standing/walking, eating, and playing with others.	Child is under age 3 years, and -Has developmental delay based on a formal evaluation (delay in physical, cognitive, communication, social or	No cost to families and no income restrictions.	Referral Line: (808) 594-0066 Neighbor Islands (toll-free): 1-800-235-5477 http://health.hawaii.gov/eis/

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EARLY CHILDHOOD DEVELOPMENT			Also provides information and support to increase knowledge and ability to support child's development.	emotional, and/or adaptive development); or -Has a medical condition that is likely to result in a developmental delay if early intervention services are not provided.	With parent permission, Medicaid or insurance payment may be used.		
	Hi'iilei Developmental Screening Program	DOH	Provides developmental screening and information for families who are interested in supporting their young child to reach optimal development, in areas such as talking, standing/walking, and playing with others.	Child age 0-5 years. Developmental screening questions are based on the child's age.	No cost	(808) 733-4971 (808) 733-9055	http://health.hawaii.gov/cshcn/hiileihawaii/ Online developmental screen: https://www.asqonline.com/family/628176
	Home Visiting Program: Your 'Ohana	DOH	Provides support services to families prenatally until the child turns age 5 years, to prevent child abuse and neglect, promote child development, and encourage positive parenting. Provides families with home visits (voluntary).	Families in specific geographic communities, including families who are low-income and pregnant women under age 21 years. Families are primarily identified and screened for eligibility prenatally or at birth.	No cost	(808) 733-9041	http://www.yourohana.org/
	Public Pre-Kindergarten	EOEL	Provides high-quality early learning experiences for students in the year prior to kindergarten eligibility	Child is age 4 years on or before July 31 of the current school year. Priority categories include family income, English learner special education, foster care, homeless.	No cost	(808) 784-5350	https://earlylearning.hawaii.gov/eoel-public-prekindergarten-program/ http://earlylearning.hawaii.gov/resources/low-to-no-cost-early-childhood-development-and-

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EARLY CHILDHOOD DEVELOPMENT								learning-programs-resource-list/
		Special Education	DOE	Provides specially designed instruction to meet the unique needs of students with disabilities. Special education may include academic, speech-language, psychological, physical and occupational therapy, counseling, and parent education.	Eligible students age 3 up to 22 years with need for specially designed instruction. Must meet eligibility requirements.	No cost. With parent consent, the Medicaid program may reimburse the Hawaii DOE for part of the cost of eligible services.	Operation Search (808) 305-9810 Or (toll-free) 1-800-297-2070 Or contact the child's home school, which is neighborhood school that the student attends	http://www.hawaiipublicschools.org/TeachingAndLearning/SpecializedPrograms/SpecialEducation/Pages/home.aspx
		Education of Homeless Children and Youth	DOE	Assists families who are homeless in ensuring their children continue uninterrupted access to education and service. Families are assisted to: • Enroll in school. • Receive transportation to and from the school of origin. • Receive educational services comparable to those provided all other students at the school. Services are available to children who are in DOE schools (including EOEL Public Pre-Kindergarten).	Family lives: • In a shelter, motel, vehicle, or campground • On the street • In an abandoned building, trailer, or other inadequate accommodations • Doubled up with friends or relatives due to economic hardship, such as loss of housing or income	No cost	State Office (808) 305-9869 Toll-free: 1-866-927-7095 See website for list of Community Liaisons	http://www.hawaiipublicschools.org/ParentsAndStudents/EnrollingInSchool/Pages/Resource-s-for-homeless-families.aspx

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FOOD/NUTRITION 							
FOOD/NUTRITION	Free and Reduced Price Lunch Program	DOE	Meal program in public and nonprofit private schools and residential child care institutions. It provides nutritionally balanced, low-cost or free lunches to children each school day.	Family income requirement for individual applications. A Community Eligibility Provision allows selected schools to serve free meals to all students even if they do not qualify for free or reduced-priced lunch reimbursements.	Meals are free or reduced-price	School Food Services Branch (808) 733-8414 (808) 733-8415 Or (toll-free) 1-800-441-4845	http://www.hawaiipublicschools.org/TeachingAndLearning/HealthAndNutrition/StudentHealthResources/Pages/FreeReducedLunch.aspx
	Special Supplemental Nutrition Program for Women Infants and Children (WIC)	DOH	Helps pregnant women, mothers with infants and young children eat well, be active and stay healthy. WIC offers families: • Nutrition and health education. • Education and support for moms who breastfeed. • Checks (or eWIC card) to buy healthy foods. • Help in finding health care and other community services.	• Pregnant, breastfeeding, or had a baby in the last 6 months, or have children under 5 years old, including those cared for by a single father, grandparents, foster parent, step-parent, and • Live in Hawaii (includes military families, immigrants and foreign students), and • Have a household income that meets income eligibility guidelines OR already receive TANF, SNAP, QUEST or Medicaid.	No cost	(808) 586-8175 Neighbor Islands (toll-free): 1-888-820-6425 WIC program locations: http://health.hawaii.gov/wic/clinic-locations/	http://health.hawaii.gov/wic/
	Supplemental Nutrition Assistance Program (SNAP)	DHS	Provides food and nutritional support to qualifying low-income and needy households, and those making the transition from welfare to self-sufficiency.	Households must meet specific eligibility requirements, including income requirements. U.S. citizens and some aliens who are admitted for permanent residency may qualify.	No cost	Public Assistance Information Line 1-855-643-1643 See website for benefits office contact information	http://humanservices.hawaii.gov/besd/snap/

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HEALTH/WELLNESS 							
HEALTH – CHILDREN							
HEALTH – CHILDREN	Child and Adolescent Mental Health Division (CAMHD)	DOH	Provides mental health services for eligible children and youth who have severe emotional and/ or behavioral challenges. Services include assessment, case management, and an array of therapeutic supports provided in the home and community, or temporary out-of-home placements.	Children/youth/young adults age 3-20 years, who meet at least one of the following criteria: • Have an Individualized Education Plan (IEP) that identifies the need for mental health services. • Have QUEST Integration coverage and meet “Support for Emotional and Behavioral Development” (SEBD) program requirements. • Referred by the Office of Youth Services (OYS) and meet program requirements.	No cost	(808) 733-9333 See website for Family Guidance Center locations and contact information	http://health.hawaii.gov/camhd/
	Childhood Lead Poisoning Prevention Program	DOH	Provides information on testing/screening children under age 6 years for lead exposure, ways to reduce lead exposure for children, and needed follow-up based on blood lead levels.	Children under age 6 years	Lead testing/screening is done by child’s primary care provider	(808) 733-9055	http://health.hawaii.gov/cshcn/leadp/ http://health.hawaii.gov/cshcn/leadp/
	Children with Special Health Needs Program	DOH	Provides coordination of health and other services with doctors and other providers; information about community services and resources; nutrition consultation; Neighbor Island clinics; and limited financial help for services related to the child’s chronic health condition. Helps children/youth age 12-21 years	Child/youth who is: • Is under age 21 years • Has a health condition that will or may last one or more years, and that is under the care of a medical specialist • Resides in Hawaii • Has no other resources For financial assistance for pediatric specialty services,	No cost for eligible families	Oahu (808) 733-9055 East Hawaii (808) 974-4288 West Hawaii (808) 322-4882 Maui (808) 984-2130 Kauai	http://health.hawaii.gov/cshcn/home/communitypage/

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HEALTH – CHILDREN			and their families prepare for transition to healthy adult life.	family must meet income guidelines.		(808) 241-3376	
	Developmental Disabilities Division	DOH	Assists people with developmental disabilities and/or intellectual disabilities, and their families or guardians. Services include: • Personal Assistance/Habilitation • Community Learning Services • Discovery & Career Planning • Individual Employment Supports • Respite • Other services	Person has a severe, chronic disability which is: a) Is attributable to a mental and/or physical impairment; b) Is manifested before the person attains age 22 years; c) Is likely to continue indefinitely; d) Results in substantial functional limitations in 3 or more of the following areas of major life activity: self-care, receptive and expressive language, learning, mobility, self-direction, capacity for independent living, and economic sufficiency. There are other eligibility criteria. A child age 0-9 years who has a substantial developmental delay or specific congenital or acquired condition may be considered to have a developmental disability without meeting the above criteria, if the child, without services and supports, has a high probability of meeting those criteria later in life.	No cost	Oahu (808) 733-1689 Hawaii – Hilo (808) 974-4280 Hawaii – Kona (808) 327-6212 Hawaii–Waimea (808) 887-6064 Maui/Lanai (808) 243-4625 Molokai (808) 553-7898 Kauai (808) 241-3406	http://health.hawaii.gov/ddd/
	Newborn Hearing Screening Program	DOH	Provides information and makes referral for hearing screening and evaluation for children age birth-3 years.	Child age birth-3 years Financial assistance for hearing screening and evaluation if child does not have insurance	No cost to families qualifying for financial assistance	(808) 733-9052	http://health.hawaii.gov/genetics/programs/nhsp/
	Newborn Metabolic Screening Program (NBMSP)	DOH	Provides information about newborn metabolic screening which tests blood spots for certain genetic disorders that	Newborns born in Hawaii	Cost covered by insurance for hospital births. Fee	(808) 733-9069	http://health.hawaii.gov/genetics/programs/nbshome/

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HEALTH – CHILDREN			may cause serious health or developmental problems if not treated early.		waived if family unable to pay (call NBMSP).		
	School Health Requirements	DOE DOH	Information on school health requirements: Hawaii State Law requires all students to meet physical examination, immunization, and tuberculosis clearance requirements before they may attend a childcare facility, preschool, or public or private school. Effective July 1, 2020, additional immunizations will be required for students entering childcare or preschool, kindergarten, 7th grade, and post-secondary schools, and all students entering school in Hawaii for the first time, regardless of age.	See Public Health Nursing Branch for information about Keiki Immunization Clinics.	N/A	DOE: Contact school DOH Immunization Branch: (808) 586-8332 1(800) 933-4832 DOH Tuberculosis (TB) Control Branch: (808) 832-5731	http://www.hawaii publicschoools.org/ParentsAndStudents/EnrollingInSchool/HowToEnroll/Pages/home.aspx http://health.hawaii.gov/docd/vaccines-immunizations/school-health-requirements/ http://health.hawaii.gov/tb/
HEALTH – FAMILY							
HEALTH – FAMILY	Disease Outbreak Control Division	DOH	Monitors, investigates, prevents, and controls infectious diseases in Hawaii and ensures Hawaii's ability to respond to emergencies that threaten the public's health. Resources include issue and advisory reports, prevention, traveler's health, and informational materials.				https://health.hawaii.gov/docd/
	Family Planning Services	DOH	Provides voluntary and confidential services to individuals, couples and families in identifying goals and developing a plan for the number and spacing of their	Any person who is seeking or avoiding pregnancy	Sliding fee scale based on family size and income	(808) 733-9050	http://health.hawaii.gov/mchb/home/family-planning-program/

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HEALTH – FAMILY			children and the means to achieve them.				
	Perinatal Support Services Program	DOH	Provides support services and resources for high risk pregnant women before, during, and after pregnancy (up to 6 months after birth).	Underinsured and uninsured pregnant women living in a specified geographical location, with at least one medical, psychosocial, or behavioral risk factors which may negatively impact birth outcomes	No cost	(808) 733-9050	http://health.hawaii.gov/mchb/home/perinatal-support-program/
	Public Health Nursing Branch	DOH	Provide nursing assessment and services to individuals, families, or groups in a community. These may include case management, client advocacy, health education, health screening, monitoring, follow-up, and consultation. Provides Keiki Immunization and Tuberculosis Testing Clinics.	For Keiki Immunization Clinic ONLY- Vaccine for Children Program Eligibility: -No health insurance; -Have Medicaid or QUEST; -Health insurance does NOT pay for childhood immunizations; -Child is American Indian or Alaska Native	No cost	(808) 832-5765 Phone list: http://health.hawaii.gov/phnb/contact-us/	http://health.hawaii.gov/phnb/
	Comprehensive Primary Care Services	DOH	Comprehensive health care services, including primary care, behavioral health, dental treatment, and pharmacy services for the underinsured and uninsured.	Individuals and families statewide who are underinsured and uninsured (defined as those not covered by health insurance and whose income is at or below 250% of the Federal poverty level).	Sliding fee scale based on family size and income	(808) 733-8365	https://health.hawaii.gov/opcrh/home/safety-net-community-health-center-network/
HEALTH INSURANCE							
HEALTH INSURANCE	QUEST Integration (DHS Med-QUEST Division)	DHS	Provides health care benefits to Hawaii residents who are eligible for Medicaid through QUEST Integration health plans. Benefits include: primary and acute care services, behavioral health services, long term services and support (if eligible), disease	Income and other requirements	No cost	Oahu: (808) 524-3370 Neighbor islands (toll-free): 1(800) 316-8005 Hawaii Relay Service 711 for hearing impaired, deaf,	https://medquest.hawaii.gov/en/members-applicants/get-started.html https://medquest.hawaii.gov/en/members-

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			management programs (if eligible).			and speech impaired See community partner lists for assistance with QUEST Integration application	applicants/member-resources.html
HEALTH INSURANCE	Federal Health Insurance Marketplace (DHS Med-QUEST Division/Health Care Outreach Branch)	DHS	DHS Health Care Outreach Branch provides assistance to apply and enroll at healthcare.gov	-Must live in the United States -Must be a U.S. citizen or national (or be lawfully present). Includes eligible immigration statuses. -Cannot be incarcerated	–	Health Care Outreach Branch (808) 692-8144 Healthcare.gov 1-800-318-2596 See community partner list for assistance with application https://medquest.hawaii.gov/en/resources/community-partners.html	https://www.healthcare.gov/
PROTECTION – CHILD AND ADULT							
PROTECTION	Child Welfare Services	DHS	Provides services to children and their families when children are reported to have been harmed or threatened harm. Services include family strengthening and support, child protection, foster care, adoption, independent living, and licensing of resource family homes, group homes and child-placing organizations.	When a child is reported to have been abused and/or neglected or is at risk for abuse and/or neglect. Child abuse or neglect includes physical abuse or neglect; medical neglect; psychological abuse or neglect; inadequate care and supervision; sex abuse; a parent/guardian/	N/A	Child abuse or neglect reporting: 808-832-5300 Neighbor island: Toll free 1-888-380-3088 – Child trafficking reporting : 808-832-1999	http://humanservices.hawaii.gov/ssd/home/child-welfare-services/

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PROTECTION				caregiver giving illegal drugs to a child; or trafficking children for sex and/or labor.		Neighbor island: Toll free 1-888-398-1188	
	Adult Protective and Community Services Branch	DHS	Provides protective services for vulnerable adults. Provides home and community-based services to prevent premature institutionalization of clients. Adult Protective Services (APS) provides crisis intervention, including investigation and emergency services for vulnerable adults who are reported to be abused, neglected or financially exploited by others or seriously endangered due to self-neglect.	A vulnerable adult is a person age 18 years or older who, because of mental, developmental, or physical impairment, is unable to: • Communicate or make responsible decisions to manage their own care or resources. • Carry out or arrange for essential activities of daily living. • Protect themselves from abuse.	N/A	Adult abuse reporting: 808-832-5115	http://humanservices.hawaii.gov/ssd/home/adult-services/

Program Name		Dept.	Description	Eligibility	Cost to Families	Phone	Website
ECONOMIC SUPPORTS							
FINANCIAL ASSISTANCE							
FINANCIAL ASSISTANCE	Temporary Assistance to Needy Families (TANF) and Temporary Assistance for Other Needy Families (TAONF)	DHS	TANF and TAONF are the time-limited welfare reform programs for adults with children. Programs are designed to protect those who cannot work and requires those who are able to work to do so. TANF and TAONF provide monthly cash benefits to families for food, clothing, shelter, and other essentials (may be time-limited).	To qualify for this assistance, a family must include children under the age of 19 and earn income within the DHS standard of assistance. Family participation in TANF depends on the household composition.	N/A	Public Assistance Information Line 1-855-643-1643 Statewide Benefit Processing Centers: https://humanservices.hawaii.gov/wp-content/uploads/2018/03/Statewide-Processing-Centers-03-2018.pdf	http://humanservices.hawaii.gov/besd/tanf/
	Aid to the Aged, Blind and Disabled (AABD)	DHS	Provides cash benefits for food, clothing, shelter, and other essentials to a gap group of Hawaii residents. They are elderly adults (65 years of age or older) or individuals who meet the Social Security Administration (SSA) definition of disabled or blind. Most are not eligible for federal Social Security benefits.	Income must meet the DHS standard of assistance.	N/A	Public Assistance Information Line toll-free 1-855-643-1643	http://humanservices.hawaii.gov/besd/aabd/
	General Assistance (GA)	DHS	Provides cash benefits for food, clothing, shelter, and other essentials to adults ages 18 through 64, without minor dependents, who are temporarily disabled and who	Adult must have little or no income, not qualify for a federal category of assistance, and be certified by a DHS medical board to be unable to engage in any substantial employment of at	N/A	Public Assistance Information Line toll-free 1-855-643-1643	http://humanservices.hawaii.gov/besd/ga/

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FINANCIAL ASSISTANCE			do not qualify for Social Security.	least thirty hours per week for a period of at least sixty days.			
	Social Security Disability Insurance (SSDI) and Supplemental Security Insurance (SSI)	DHS	DHS Disability Determination Branch makes Social Security Disability determinations for Social Security Disability Insurance (SSDI) and Supplemental Security Income (SSI) benefits. SSDI and SSI programs provide assistance to people with disabilities. Both programs are administered by the Social Security Administration (SSA).	Only individuals who have a disability and meet medical criteria may qualify for benefits under either SSDI or SSI. SSDI pays benefits to individuals who are "insured," meaning that they worked long enough and paid Social Security taxes. SSI pays benefits based on financial need. A child, if younger than age 18, can qualify if they have a medical condition(s) that meets SSA definition of disability for children, and if his/her income and resources fall within the eligibility limits.	No cost	For claim status: Disability Determination Branch (808) 979-7000 Neighbor Islands (toll-free): 1-800-362-1526	
						To apply for disability benefits: Social Security Administration 1-800-772-1213 or TTY 1-800-325-0778	https://www.ssa.gov/benefits/disability/
JOB ASSISTANCE							
JOB ASSISTANCE	First-To-Work Program	DHS	Provides case management, employment and support services to work-eligible individuals of TANF households and other work-eligible individuals. Program services include job readiness training, employment placement, vocational and adult basic education, and skill-building. Program provides supportive services such as child care subsidies, transportation reimbursement, tuition and books for	1) Work-eligible individuals of TANF households. 2) Other work-eligible individuals who are unable to work due to temporary disability, rehabilitation from substance abuse, and with domestic violence status.	No cost		http://humanservices.hawaii.gov/besd/ftw/

Program Name		Dept.	Description	Eligibility	Cost to Families	Phone	Website
JOB ASSISTANCE			education, and work-related expenses.				
	Employment and Training	DHS	Assists able-bodied persons receiving Supplemental Nutrition Assistance Program (SNAP) benefits to obtain employment and to become self-sufficient. Program emphasizes: employment, work experience, training, on-the-job training, and limited job search activities. Program provides supportive services in the form of a participant reimbursement to cover work-related expenses and child care.	SNAP recipient	No cost		http://humanservices.hawaii.gov/besd/et/
	Vocational Rehabilitation (VR)	DHS	Provides services to persons with disabilities who are looking to enter or retain integrated, competitive employment.	Applicant must have a physical or mental impairment which results in a substantial impediment to preparing for, securing, retaining or regaining employment, and requires one or more services from the agency to overcome the impediment which cannot be obtained elsewhere. Priority for assignment for services is based on severity of the disability	No cost	See website for list of VR offices	http://humanservices.hawaii.gov/vr/

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HOUSING/SHELTER							
HOUSING/SHELTER	Homeless Programs	DHS	Homeless programs and information. Homeless Services Agencies Directory: http://humanservices.hawaii.gov/bessd/home/hp/homeless-services-agencies-directory/				http://humanservices.hawaii.gov/bessd/home/hp/
	Hawaii Public Housing Authority	DHS	Provides Hawaii residents with affordable housing and shelter. Includes: • Federal Public Housing • State of Hawaii Public Housing • State of Hawaii Rental Supplement Program • Section 8 Housing Choice Voucher Program				http://www.hpha.hawaii.gov/

COMMUNITY RESOURCE DIRECTORIES



Name	Website
Aloha United Way 2-1-1 Community Resources	http://www.auw211.org/
Community Resource Guide (<i>Department of Public Safety</i>)	https://dps.hawaii.gov/wp-content/uploads/2019/11/2019-Community-Resource-Guide.pdf
Community Resources (<i>DHS/Med-QUEST Division</i>)	https://medquest.hawaii.gov/en/resources/community-partners.html
Community Resources (<i>Special Parent Information Network</i>)	http://spinhawaii.org/Resource-Guide/
Homeless Services Agencies Directory (<i>DHS</i>)	http://humanservices.hawaii.gov/bessd/home/hp/homeless-services-agencies-directory/
Keiki Central (<i>for young children's programs and services</i>)	https://www.auw211.org/KeikiCentral.aspx
Low to No-Cost Early Childhood Development and Learning Programs Resource List (<i>EOEL</i>)	http://earlylearning.hawaii.gov/low-to-no-cost-early-childhood-development-and-learning-programs-resource-list/
Support for Parents (<i>DOE</i>)	http://www.hawaiipublicschools.org/ParentsAndStudents/SupportForParents/Pages/Home.aspx
The Parent Line	http://www.theparentline.org/

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